Turning LTE on and off on Mobile devices

Apple

iPad

- From Home screen, select **Settings** ⚙ > **Cellular**

- Cellular Data switch must be turned on 🟢

- Select **Cellular Data Options**

- Slide or tap **Enable LTE switch** to turn on 🟢 or off ⚪

iPhone

- From Home screen, select **Settings** ⚙ > **Cellular**

- Cellular Data switch must be turned on 🟢

- Select **Cellular Data Options** > **Voice & Data** > Select to Checkmark **LTE, VoLTE On** or **LTE, VoLTE Off**

Android

- Select **Settings** > **Mobile Networks** > **Preferred Network Type**

- Uncheck the **LTE Mode** & Check another mode to turn **OFF** LTE; Uncheck all modes & Check **LTE Mode**

- Restart your Android device

For some Samsung Devices (Galaxy S series, etc)

- Select **Settings** > **Data Usage** > **Mobile Data** > **Standard Data & Enhanced 4G LTE Services** to turn it off (uncheck both boxes).

- To turn back on, checkmark both boxes

- Restart your Android device